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6 UNITED STATES DISTRICT COURT
7
8 DISTRICT OF OREGON – PORTLAND DIVISION

9 CASE NO. 3:18-cv-01510

10 STEPHEN SUNDSTORM,

11 Plaintiff,

12 v.

13 U.S. Bank, N.A.,

14 Defendants.

PLAINTIFF’S COMPLAINT FOR DAMAGES:

1. Violation of the Telephone Consumer Protection Act

15
16 COMES NOW Plaintiff Stephen Sundstorm an individual, based on information and
17 belief, to allege as follows:

18 **INTRODUCTION**

19 1. This is an action for damages brought by an individual consumer for Defendant’s
20 violation of the Telephone Consumer Protection Act 47 U.S.C. §227, *et seq.* (hereinafter
21 “TCPA”), which prohibits the use of automated dialing equipment when making calls to
22 consumers.

23 2. Plaintiff brings this action against Defendant U.S. Bank, N.A. (hereinafter “US Bank”)
24 for its abusive and outrageous conduct in connection with debt collection activity.

25 3. While many violations are described below with specificity, this Complaint alleges
26 violations of the statutes cited in their entirety.

27 4. The TCPA was designed to prevent calls like the ones described herein, and to protect
28 the privacy of citizens like Plaintiff, and by enacting the TCPA, Congress intended to give

1 consumers a choice as to how corporate entities may contact them and to prevent the nuisance
2 associated with automated or prerecorded calls.

3 **JURISDICTION & VENUE**

4 5. This Court has jurisdiction under 28 U.S.C. §§ 1331, 1337, and 1367, and 47 U.S.C. §
5 227.

6 6. This venue is proper pursuant to 28 U.S.C. §1391(b).

7 **GENERAL ALLEGATIONS**

8 7. Plaintiff Stephen Sundstorm (hereinafter “Plaintiff”) is an individual residing in the
9 state of Oregon, and is a “debtor.”

10 8. At all relevant times herein, Defendant U.S. BANK engaged, by the use of mail,
11 email, and telephone, in the business of collecting a debt from Plaintiff, and a “consumer debt.”

12 9. At all relevant times, Defendant acted as a “debt collector.”

13 10. Plaintiff had taken out an unsecured loan with U.S. BANK in approximately 2015.

14 11. The loan Plaintiff took from Defendant U.S. BANK was extended primarily for
15 personal, family or household purposes and is therefore a “debt.”

16 12. Defendant U.S. BANK has been attempting to collect on a debt that originated from
17 monetary credit that was extended primarily for personal, family, or household purposes, and
18 was therefore a “consumer credit transaction.”

19 13. Because Plaintiff, a natural person allegedly obligated to pay money to Defendant U.S.
20 BANK arising from what Plaintiff is informed and believes was a consumer credit transaction,
21 the money allegedly owed was a “consumer debt.”

22 14. Plaintiff is informed and believes that Defendant is one who regularly collects or
23 attempts to collect debts on behalf of themselves, and is therefore a “debt collector.”

24 15. Plaintiff’s account was an unsecured loan and Plaintiff began making payments on the
25 accounts.

26 16. Plaintiff began making payments on the loan before he became financially unable to
27 keep up with the monthly payments.

28 17. Defendant U.S. BANK began contacting Plaintiff in December of 2017 to inquire
about the status of the loan and to collect on the payments that were no longer being made.

1 18. Plaintiff retained counsel to assist in dealing with U.S. Bank debt and to seek some
2 type of financial relief.

3 19. Counsel for Plaintiff sent Defendant U.S. Bank a letter confirming that Plaintiff and
4 was revoking any consent to be contacted on his cellular telephone and to no longer contact
5 Plaintiff directly and that all calls/letters/collection efforts were to no longer be directed at
6 Plaintiff.

7 20. Counsel for Plaintiff sent the letter of representation to U.S. Bank on or about April
8 18, 2018

9 21. Plaintiff believes his revocation and representation letter was received by U.S. Bank
10 on April 23, 2018.

11 22. Plaintiff informed U.S. Bank that he was revoking his consent, if it was ever
12 previously given, to be called on his telephone in January of 2018.

13 23. Plaintiff was frustrated that U.S. Bank continued to make unsolicited calls on his
14 cellular telephone after contacting U.S. Bank to revoke his consent.

15 24. Plaintiff denies he ever gave his express consent to be contacted on his cellular
16 telephone by automatic dialing machines and pre-recorded messages.

17 25. Defendant U.S. Bank continued to contact Plaintiff between approximately May 1,
18 2018 – August 6, 2018; the type of contact was through phone calls to Plaintiff on his cellular
19 telephone.

20 26. Despite notice being sent Defendant continued to contact Plaintiff on his cellular
21 telephone regarding collection of his outstanding debt.

22 27. U.S. Bank ignored Plaintiff's letter of revocation and continued to contact him for at
23 least four months following receipt of Plaintiff's letter.

24 28. Despite being aware of Plaintiff's April 18, 2018 revocation U.S. Bank continued to
25 contact Plaintiff on his cellular telephone.

26 29. Plaintiff was contacted frequently regarding non-payment of the debt owed to U.S.
27 Bank despite U.S. Bank being notified that Plaintiff had retained counsel to deal specifically
28 with the debt owed to U.S. Bank.

30. U.S. Bank's calls were frequent in nature and continued despite receiving written
confirmation that Plaintiff was represented by an attorney and that he was revoking any
consent that may have been previously given to be called on his cellular telephone.

FIRST CAUSE OF ACTION

(Violation of the TCPA)

(47 USC § 227)

(Against Defendant U.S. Bank)

31. Plaintiff realleges and incorporates herein the allegation in each and every paragraph above as though fully set forth herein.

32. Since at least March of 2018 Defendant started calling Plaintiff's cellular telephone requesting that payment be made on the accounts Plaintiff held with Defendant.

33. Plaintiff informed Defendant that he was revoking consent to be contacted by U.S. BANK in April of 2018.

34. U.S. BANK continued to call Plaintiff frequently since Plaintiff withdrew his consent to be contacted by an automatic dialing machine.

35. Defendant would contact Plaintiff frequently regarding payment on the accounts.

36. Defendant placed the above cited calls using an artificial or prerecorded voice to deliver the collection messages without Plaintiff's prior express consent.

37. Defendant contacted Plaintiff on at least 36 (thirty six) separate occasions after Plaintiff informed Defendant he did not wish to be contacted on his cellular telephone and withdrew any prior consent that may have been given.

38. The calls were made for at least four months after U.S. Bank became aware that Plaintiff revoked his consent to be called on his cellular telephone.

39. All calls placed by Defendant to Plaintiff utilized an "automatic telephone dialing system" as defined by 47 U.S.C. §227(a)(1).

40. These calls were made to Plaintiff's cellular telephone and were not calls for an emergency purposed as defined by 47 U.S.C. §227(b)(1)(B).

41. These telephone calls by Defendant, or its agent, violated 47 U.S.C. §227(b)(1)(B).

PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays for judgment as follows:

a. An award of statutory damages of \$1,500.00 pursuant to 47 U.S.C. §227(b)(3)(C) for each and every violation.

b. Pursuant to 47 U.S.C. §227(b)(3)(A), injunctive relief prohibiting such conduct in the future.

